

April 9, 2020

Pharmacy Memorandum

RE: Medication Synchronization

Provider Type: All Network Pharmacies

NextLevel Health now offers the ability for Members to synchronize the fill date of their maintenance medications, so they may order and receive all of their prescriptions on the same day each month. This prevents the Member from needing to make multiple visits to the pharmacy during a given month.

Medication Synchronization:

- Supports improved medication adherence.
- Reduces transportation burden through less trips to the pharmacy.
- Ideal for Members on more than 1 maintenance medication.

Pharmacies:

- Pharmacists should select the next required medication refill due (anchor medication).
- Pharmacists can enter an override code for other maintenance drugs to allow an early override of those medications (see below).
- Early refills medications should be a partial fill for enough supply to align with the next refill cycle.
- Medication Synchronization only applies to maintenance medications.
- Medication Synchronization only applies to oral solids only.
- Medication Synchronization does not apply for Class II & III Controlled substance prescriptions.

Override Code:

Pharmacy should bill for a partial fill of the synchronized medication(s), with enough days' supply to align with the anchor medication. On each partial fill, Pharmacy should enter prior authorization code **88889999000**. Pharmacy receives its normal dispensing fee.

For any additional questions and/or concerns, please contact the NextLevel Health Pharmacy Department at 833-275-6547. Or, call the Pharmacy Help Desk at 866-768-0468.

Thank you for partnering with us to improve the overall health of our Members!