

April 1, 2020

## Provider Memorandum

### **RE: Mail order availability of Formulary Prescription Drugs**

NextLevel Health is committed to improving the health of Chicago and Cook County communities. Our approach is simple, to provide needed care and support services to our Members within their communities and homes.

NextLevel Health has partnered with Homescripts to offer our Members a mail order drug benefit on most of our formulary long term use drugs. Homescripts provides free home delivery on Member's prescriptions. Formulary Prescriptions drugs can be mailed to our Members within 10 days from order request and approval.

Members may request mail order service in the following ways:

- Members can complete a [Mail Service Order Form](https://nextlevelhealthil.com/members/my-services/pharmacy/) found on our website at <https://nextlevelhealthil.com/members/my-services/pharmacy/>.
- Members can call HomeScripts toll-free phone number at 1.888.239.7690 and enroll over the phone.

Please contact your Provider Service Representative if you have any questions or you may also contact the Provider Services Department at 833-275-6547 or via email at [\*\*Provider.Services@nlhpartners.com\*\*](mailto:Provider.Services@nlhpartners.com)

NextLevel Health values and appreciates the services you provide to our Members. Thank you for working together with us and for your continued support.