

## Provider Memorandum

### RE: State of Illinois Rapid Electronic Notification System (SIREN)

NextLevel Health is monitoring developments related to Coronavirus (COVID-19) and have been working with our partners to ensure that we are prepared to assist our Members and providers.

Following Governor J.B Pritzker's guidance, NextLevel Health is encouraging all providers to register at <https://siren.illinois.gov/> to receive up-to-date notifications regarding COVID-19.

### What is State of Illinois Rapid Electronic Notification System (SIREN)?

SIREN is a secure web-based persistent messaging and alerting system that provides rapid communication, alerting and confirmation between state and local agencies, public and private partners, target disciplines and authorized individuals in support of state and local emergency preparedness and response.

### How can I register?

A new online registration process will be available for professionals who want or are required to receive alerts and information relevant to their professional area of expertise, involvement and/or interest. Click the "[Register Now](#)" button on the home page to begin the registration process.

During your registration you will need to enter the following information:

1. Please make sure that you use your Firstname.Lastname as your Username (**Ex. John.Smith**). The password can be anything you would like, and it will never expire. Please adhere to the password requirements.
2. When selecting your organization, filter using the **Illinois Department of Public Health (IDPH)**, then click on the "Organization Selection" button. On the popup screen expand **DPH-Partners**, then place a checkmark next to **DPH - Physicians**.
3. Please ensure that you have your work email, work phone, and an alternate phone (mobile phone or home phone) listed in your profile to where SIREN can reach you in the event of an emergency. If you wish to receive Text Messages, please add the option SMS/Text MSG with the appropriate number.
4. Please add the SIREN phone number (**866-998-3678**) to your mobile contacts. This will help you determine when you are getting a SIREN alert notification. You can also add the SIREN text message numbers (**246-39 & 542-92**) to your mobile contacts as well. Your mobile device will put the dash in for you.

For more information about SIREN and/or COVID-19, please visit:

- [Illinois Department of Public Health](#)
- [Centers for Disease Control and Prevention](#)