



This update applies to:
All Network Pharmacies

States:
Illinois

Line of Business:
Medicaid

Plan Website:
www.nextlevelhealthil.com

Prior Authorization:
P: 1.866.399.0928
F: 1.866.399.0929

Pharmacy Inquiries:
If you have questions, call the Pharmacy Help Desk number provided in the claim response or 1.833.275.6547 if one is not provided.

Payer Sheets: For additional claim processing information, refer to the CVS Caremark Payer Sheets at caremark.com/pharminfo > NCPDP Payer Sheets.

COVID-19 and Emergency Declaration Override Procedures

NextLevel Health

RXBIN: 004336
RXPCN: MCAIDADV
RXGRP: RX5468

Effective immediately - NextLevel Health is allowing early refills due to impacts from **COVID-19**. Enter the information below to override the refill-too-soon edit:

Field #	NCPDP Segment & Field Name	Required Emergency Information for Processing
420-DK	Submission Clarification Code	13
325-CP	Patient Zip/Postal Zone	<ul style="list-style-type: none"> For natural disasters: The zip/postal code of the address from which the patient was displaced For COVID-19: Patient's home address zip code

After submission of SCC13, claims may still reject with the following or similar message, and may need to be resubmitted with appropriate days supply:

- Reject 19: <<Plan Limits Exceeded>>
- Reject 7X: <<Disaster Max Days' Supply allowed ##>>

Important Notes

- The waiving of the refill too soon restriction applies to all claims EXCEPT those for controlled substances or specialty drugs. It applies to both retail and mail order pharmacies.
- It does not waive any other standard benefit, formulary or utilization management edits.
- It does not waive member cost share.
- It does not waive prescriber or pharmacy restrictions.

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