

January 27, 2020

Provider Memorandum

RE: Patient Credit File MEDI Screen Shot – Policy Update

We value our collaborative relationship and joint focus with the Bureau of Managed Care and Illinois Department of Healthcare and Family Services (HFS) on improving healthcare for NextLevel Health Members.

Effective December 1, 2019, HFS made a policy change regarding MEDI Screen shots. Due to the improvements and the success rate of the health plans processing the Patient Credit File, MEDI Screen shots are no longer necessary or required. MEDI is real time access to HFS long-term care (LTC) system data. Patient credit amounts can be updated on a daily basis, identified in MEDI.

Updates have been made to the IAMHP Billing Manual. The updated IAMHP billing manual can be found at https://iamhp.net/resources/Documents/IAMHP_Billing%20Manual_v13.0.pdf.

Please contact your Provider Service Representative if you have any questions. You may also contact the Provider Services Department at 833-275-6547 or via email at provider.services@nlhpartners.com.