

January 7, 2020

Provider Memorandum - Update

Fee Schedule Updates Effective October 1, 2019

NextLevel Health received from the Illinois Department of Healthcare and Family Services (HFS) retroactive provider fee schedule notices titled:

- Long Term Care Facilities
- Practitioners Fee Schedule (Physicians)

NextLevel Health is currently working to implement these changes in its system and expects the implementation to be completed within the next 60 business days. In the interim, please continue to bill NextLevel Health for all covered services. All impacted claims will be re-adjudicated no later than 45 business days following system implementation. There is no need to resubmit claims.

NextLevel Health values and appreciates the services you provide to our Members. Thank you for working together with us and for your continued support.

Please contact your Provider Service Representative if you have any questions or you may also contact the Provider Services Department at 833-275-6547 or via email at Provider.Services@nlhpartners.com

Copies of all HFS Notices can be found at:
<https://www.illinois.gov/hfs/MedicalProviders/notices/Pages/default.aspx>