

June 24, 2019

Provider Memorandum Update

On November 9th, the Illinois Department of Healthcare and Family Services (HFS) issued a [notice](#) stating all practitioners who provide services for Medicaid recipients (either fee for service or in a managed Medicaid plan) must "enroll through Illinois Medicaid Program Advanced Cloud Technology ([IMPACT](#)) as a participating Physician, Dentist, Optometrist, Podiatrist, Advanced Practical Nurse, or a Physician Assistant."

NextLevel Health produced a provider [notice](#) on 3/22/2019 regarding the upcoming change coming July 1st. HFS has since delayed the implementation until **October 1, 2019**. If you have not yet enrolled, please do so as soon as possible. Any practitioner who is not enrolled by October 1, 2019 will have their claims rejected and will not receive reimbursements for services rendered.

The ORP must be enrolled through Illinois Medicaid Program Advanced Cloud Technology (IMPACT) as a participating Physician, Dentist, Optometrist, Podiatrist, Advanced Practical Nurse, or a Physician Assistant. Any Local Education Agencies (LEA) should refer to the October 18, 2016 Provider Notice for additional information regarding prescription/order or referral of services being rendered in the school setting.

ORP providers must retain all documentation to support services ordered, including the establishment of medical necessity for the services or supplies. Billing providers should verify the enrollment of the ORP before services are provided.

Thank you for being a NextLevel Health Provider and improving the care our members receive. If you have any further questions, please contact us at 833-ASK-NLHP (833-275-6547).

Thank you,

Provider Network Services