

March 22, 2019

# Provider Memorandum

## Ordering, Referring and Prescribing, (ORP)

On November 9<sup>th</sup>, 2018 the Illinois Department of Healthcare and Family Services (HFS) issued a notice regarding ordering, referring, and prescribing (ORP). All claims with dates of service on and after January 1, 2019 that require an ordering or referring practitioner contain the name and National Provider Identifier (NPI) of the practitioner who ordered, referred, or prescribed such services.

Effective with dates of service on and after January 1, 2019, if the ORP's name and NPI are not on the claim or if the claim contains information for an ORP who is not enrolled, NLH could begin denying those claims and will not reimburse for those services. NLH will also begin rejecting pharmacy claims where the prescriber identified on the claim is not enrolled.

The ORP must be enrolled through Illinois Medicaid Program Advanced Cloud Technology ([IMPACT](#)) as a participating Physician, Dentist, Optometrist, Podiatrist, Advanced Practical Nurse, or a Physician Assistant. Any Local Education Agencies (LEA) should refer to the [October 18, 2016 Provider Notice](#) for additional information regarding prescription/order or referral of services being rendered in the school setting.

ORP providers must retain all documentation to support services ordered, including the establishment of medical necessity for the services or supplies. Billing providers should verify the enrollment of the ORP before services are provided. For additional information, [click here to see the full notice from HFS](#).

Thank you for being a NextLevel Health Provider and improving the care our members receive. If you have any further questions, please contact us at 833-ASK-NLHP (833-275-6547)

Thank you,

Provider Services