

March 22, 2019

# Provider Memorandum

## Hospital Outpatient Acute Care and Outpatient Calculator Updates

On March 9<sup>th</sup>, 2019 the Illinois Department of Healthcare and Family Services (HFS) issued a notice about a recent update to the hospital outpatient acute care rates. The effective date of these updates is dependent upon the type of hospital. NextLevel Health will be adopting these rates and dates of service in accordance with HFS.

For Critical Access Hospitals:

- Updated rates for Critical Access Hospitals **only** are effective retroactively to dates of service beginning July 1, 2018.
- Retroactive adjustments will be made for claims with dates of service between July 1, 2018 and March 7, 2019 that have been processed for payment under the previously posted rates.
- HFS will process adjustments to fee-for-service claims and HealthChoice Illinois managed care plans will be responsible for adjustments to claims for individuals covered by those plans.

For Non-Critical Access Hospitals

- The updated outpatient rates for hospitals that are **not** Critical Access Hospitals are effective for dates of service beginning March 8, 2019.
- **There will be no retroactive adjustments for claims with dates of service prior to March 8, 2019.**

[See the updated hospital rate sheets on the HFS website here](#). The updated outpatient calculator, effective March 8<sup>th</sup>, 2019 has also been [posted here](#). For more information about this, please see the notice posted onto [the HFS website](#).

Thank you for being a NextLevel Health Provider and improving the care our members receive. If you have any further questions, please contact us at 833-ASK-NLHP (833-275-6547)

Thank you,

Provider Services