



## Homescripts Home Delivery Service

Homescripts is a full-service mail order pharmacy that offers a wide variety of medications delivered to your home, workplace or physician's office.

We provide **free home delivery** (standard shipping) of your prescriptions, **free evaluation** of your current prescription needs, and **free consultations** by pharmacists.

Our home delivery service makes it easy for you to receive maintenance medications through the mail.

If you take one or more medications on a regular basis, our mail service may be the right choice for you.



### Home Delivery Program Customer Service Center

Toll Free: 1.888.239.7690

Fax: 1.877.396.5970

### Hours of Operation

Weekdays: 8 a.m. - 8 p.m. EST

Saturday: 10 a.m. - 2 p.m. EST

### Mailing Address

500 Kirts Blvd.  
Suite 300  
Troy, MI 48084

### Email Us

If you have questions regarding your home delivery program benefit, you can contact us via email at [customerservice@homescripts.com](mailto:customerservice@homescripts.com). (*Emails sent to this address are typically responded to within 1-2 business days.*) For urgent requests, please call us at the phone number listed above.



## Home Delivery Services The right prescriptions - Right Now



## Why use Homescripts?

Homescripts' home delivery service offers convenience and outstanding quality and service.

Home delivery is an easy and safe way to order the prescription medications you use every day. Your prescriptions can be shipped directly to your home or office.

### CONVENIENCE

- > Your doctor can order new medications easily by phone, mail, ePrescribe or fax in most cases.
- > Medications are delivered at no charge (standard shipping) to your home or office.
- > Based on your benefit plan, medications come in 30-day or 90-day supplies, so you can reduce your trips to the pharmacy.

## Quality and Service

- > All prescriptions are processed at Homescripts clean and secure facility in Michigan by licensed pharmacists.
- > Medications go through a series of quality checks to ensure that they are properly dispensed.
- > Prescriptions are mailed in unmarked, sealed packaging with no indication that medications are enclosed.
- > Complete information is provided with each new prescription including the conditions for which the drug is prescribed, instructions on proper use and a list of possible side effects.
- > Homescripts maintains the highest standards for licensing, privacy, security, quality and patient consulting services.

## Who uses Homescripts?

Homescripts is helpful for people who take the same medication on a regular or long-term basis. These are known as maintenance medications.

You may take maintenance medications for conditions like high blood pressure, arthritis or diabetes. Hormone replacement drugs, birth control pills and antidepressants are other examples of maintenance medications.

If your health plan offers Homescripts' home delivery service, you can use Homescripts for fast, easy-to-use mail order pharmacy services. All you have to do is complete the new member enrollment form.

Ready to sign up? Go to our website at [Homescripts.com](http://Homescripts.com), select Member Enrollment Form and follow the required steps to enroll. Completed enrollment forms can be emailed to [customerservice@homescripts.com](mailto:customerservice@homescripts.com) as an attachment. Or call 1.888.239.7690, and we can enroll you right over the phone!

You can start taking advantage of the convenience and quality pharmacy services of Homescripts as soon as we receive your application.



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**Get Started Today for the Right Prescriptions, Right Now!**

*By law, certain controlled drug prescriptions can't be faxed or called in. Homescripts must have the original prescription. All orders must be paid in full prior to shipping. State laws require that faxed prescriptions can only be accepted from your prescriber's office. Homescripts does not accept prescriptions faxed directly from its patients.*