

Claims Dispute Request Form (CDR)

Section 1: General Information

- Please complete the entire form and provide any additional information necessary for the expected outcome. Please use the tab key to move from field to field. Use the spacebar to check the appropriate boxes.
- Dispute must be received within 90 days of original remittance advice
- Allow 60 calendar days to process this reconsideration
- For follow-up, please call NextLevel Health at 833-275-6547
- Be specific when completing the “Describe Dispute” attaching any appropriate documentation
- Please select your participation: Participating Provider Non-Participating Provider
- Number of attached pages
- Complete form and mail with supporting documentation to:

NextLevel Health
 Attention: Claims Disputes
 P.O. Box 5050
 Farmington, MO 63640

NOTE: This form is ONLY for submitting a claims dispute for reconsideration. Refer to your provider manual or billing guidelines for other claims related requests.

Claim Number: (Only include 1 claim per request)		Member ID#:	
Member name:		Date of Birth:	Date of Service:
Provider Name:		Billed Charges:	Final Payment:
Provider ID (TIN):	NPI:	Provider Phone #:	Provider Fax #:

Type of Claim Reconsideration:

Please check all applicable reason(s) and attach all supporting documentation	
<input type="checkbox"/> Billing: Claim processed under incorrect provider NPI/TAX ID:	<input type="checkbox"/> Medical Necessity: Attach copy of Prior Authorization request or explanation. <input type="checkbox"/> Member Eligibility
<input type="checkbox"/> Edit Error: Attach supporting documentation/medical records	<input type="checkbox"/> Timely Filing: Attach claim and any supporting documentation demonstrating timely filing.
Coordination of Benefits Information: <input type="checkbox"/> Alternate Insurance Information / EOP Attached <input type="checkbox"/> COB-Related Adjustment <input type="checkbox"/> Other: Please describe	Reimbursement: <input type="checkbox"/> Under/Overpayment <input type="checkbox"/> Pre-Authorization on file- Prior Auth # <input type="checkbox"/> Claims Reversal Needed
Describe Dispute in Detail: (<input type="text"/>) Additional pages included	

Contact Name:

Phone:

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