



Valued NextLevel Health Provider,

As we referenced in our earlier announcement, NextLevel Health will be moving to a new and improved administrative platform for **claims with dates of service June 1, 2018 and after**. We outlined many benefits of moving to our new platform and today we would like to take the opportunity to highlight one of those opportunities; receiving payments via Electronic Funds Transfer (EFTs) and the ability to receive Electronic Remittance Advices (ERAs).

NextLevel has partnered with Payspan Health to provide industry leading and innovative web based solutions for EFTs and ERAs. These services are being provided to you at no cost and will allow you to enjoy faster payments and easier claim reconciliation. NextLevel Health and Payspan will be cohosting 4 (four) webinar training sessions specifically for NextLevel Health providers beginning next Tuesday April 17, 2018. You and your team only need to attend one of the hour long sessions and registration is a requirement to secure your place for the webinar.

The webinar will cover the following topics:

- How to Register with Payspan for New Users
- How to Add Additional Registration Codes to an Existing Payspan Account
- How to navigate through the Payspan web portal

NextLevel Health encourages all of our providers to not only attend one of these sessions, but also to register with Payspan and take advantage of all the benefits that they offer such as:

- Improved cash flow – Electronic payments are direct deposited into your account
- Safety and security – Payspan has developed industry leading infrastructure to ensure data integrity and security
- Reduce administrative and accounting expenses – Electronic payments reduce paper check costs and electronic remittances can be directly imported in your patient accounting and practice management systems

As an added convenience, we are including an updated copy of our earlier announcement and also registration information and schedules of the NextLevel Health and Payspan cohosted webinars. In the event you or your team are unable to attend any of the cohosted webinars, we are also including information on Payspan's monthly webinars.

Should you have any questions or concerns, please direct your inquiries to NextLevel @ providerRep@webex@nlhpartners.com

Thank you for being a value partner of the NextLevel Health Provider Network.

**** Please note, if you are currently receiving payments electronically from NextLevel Health, you will still need to sign up with Payspan as your profile will not automatically rollover for claims processed with dates of service from June 1, 2018 and forward. For all claims processed with dates of service May 31, 2018 and earlier, your existing electronic payment reimbursement process will still be utilized and be active ****