



Dear Valued NextLevel Health Provider,

As we continue our efforts to provide you excellent service, we would like to make you aware of some exciting changes that are occurring at NextLevel Health.

For claims with dates of service June 1, 2018 and after, NextLevel Health will be using a new and improved claims processing platform. NextLevel Health believes this change will improve both the clinical and claims experience for you and your teams and address many of the services and benefits that you have been requesting.

As a NextLevel provider, our new partnership will provide immediate enhancements in the services we provide to you, some of these include:

- Enhanced provider portal capability
- Added benefits to our current Electronic Funds Transfer (EFT) and Electronic Remittance Advice (ERA) functionality
- New online prior authorization features and functions
- Partnership with National Imaging Associates (NIA)

We will continue to inform you of additional features and benefits of us moving to our new platform over the coming weeks.

If you have any questions, please do not hesitate to contact us @ [providerRep@WebEx@nlhpartners.com](mailto:providerRep@WebEx@nlhpartners.com)

Thank you,

NextLevel Health Provider Services